

Quality policy

Goodwill Caravan AMKE has established and constantly reviews our Quality Policy driven by our core values, mission and quality objectives and goals.

Goodwill Caravan AMKE is committed to utilizing a broad scope of activities to assist refugees' integration into local society. Senior management and staff strive to achieve the satisfaction of our beneficiaries by using quality procedures to fulfill the regulatory and statutory requirements, as well as the needs and expectations of all interested parties.

Increasing efficiency and constantly improving our activities and our quality management system, is the primary objective of all our staff and volunteers.

To achieve our goals Goodwill Caravan:

- Allocates the necessary resources to efficiently deliver our services
- Invests in training to enhance quality in our activities/tasks
- Monitors, analyses, and evaluates our performance
- in terms of beneficiaries' satisfaction

On behalf of Goodwill Caravan

Marta de Aguinaga

Lead coordinator & QMS manager



Goodwill Caravan